

**UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF INDIANA  
INDIANAPOLIS DIVISION**

<b>Jerry Hall,</b>	)	
	)	
<b>Plaintiff,</b>	)	
	)	
<b>vs.</b>	)	<b>Case No.:1:14-cv-727</b>
	)	
<b>Credit Protection Association, L.P.,</b>	)	
	)	
<b>Defendant.</b>	)	
	)	

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**COMPLAINT SEEKING DAMAGES FOR VIOLATION OF  
THE FAIR DEBT COLLECTION PRACTICES ACT**

**Introduction**

1. This is an action for actual and statutory damages, legal fees and costs pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 *et seq.* (hereinafter referred to as the “FDCPA”), which prohibits debt collectors from engaging in abusive, deceptive, and unfair practices. Id.
2. The purpose of the FDCPA is to eliminate abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses. Id.
3. If a violation occurs, “the FDCPA is a strict liability statute that makes debt collectors liable for violations that are not knowing or intentional.” Hahn vs. Triumph Partnerships, LLC, 557 F.3d 755, 758 (7<sup>th</sup> Cir. 2009).
4. Even a single violation of the FDCPA is sufficient to support liability. Taylor vs. Perrin, Landry, deLaunay, & Durand, 103 F.3d 1232, 1238 (5<sup>th</sup> Cir. 1997).

**Jurisdiction**

5. Jurisdiction of this Court arises under 28 U.S.C. § 1331 and pursuant to 15 U.S.C. § 1692k(d).

**Venue**

6. Venue is proper in this Judicial District
7. The acts and transactions alleged herein occurred in this Judicial District.

8. The Plaintiff resides in this Judicial District.
9. The Defendant transacts business in this Judicial District.

### **Parties**

10. The Plaintiff, Jerry Hall, is a natural person.
11. The Plaintiff is a “consumer” as that term is defined by § 1692a.
12. The Plaintiff is “any person” as that term is used in 15 U.S.C. § 1692d preface.
13. The Defendant, Credit Protection Association, L.P., (hereinafter referred to as “Defendant”), is a debt collection agency and/or debt purchaser operating from an address at 13355 Noel Rd., Suite 2100, Dallas, TX 75240.
14. The Defendant is a debt collection agency and the Defendant is licensed by the State of Indiana. *See Exhibit “1” attached hereto.*
15. Defendant regularly attempts to collect, directly or indirectly, debts owed or due or asserted to be owed or due another.
16. The Defendant regularly collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be owed or due another that arose out of transactions in which the money, property or services which are the subject of the transactions are primarily for personal, family or household purposes.

### **Factual Allegations**

17. The Defendant is a debt collection agency attempting to collect a debt from Plaintiff.
18. The Plaintiff incurred a debt to that was for primarily for personal, family or household purposes as defined by §1692(a)(5).
19. The debt owed by Plaintiff went into default.
20. After the debt went into default the debt was placed or otherwise transferred to the Defendant for collection.
21. The Plaintiff disputes the debt.
22. The Plaintiff requests that the Defendants cease all further communication on the debt.
23. The Defendant’s collector(s) were employee(s) and/or representative(s) of the Defendants at all times mentioned herein.
24. The Defendant acted at all times mentioned herein through its employee(s) and/or representative(s).

25. The Plaintiff retained John Steinkamp & Associates for legal representation regarding the Plaintiff's debts.
26. On June 26, 2013, the Plaintiff filed for bankruptcy protection under Title 11, Chapter 7, of the United States Code, bankruptcy case number 13-06821-FJO-7. *See Exhibit "2" attached hereto.*
27. The Plaintiff's bankruptcy petition contained a list of schedules and debts.
28. The debt that the Defendant had been attempting to collect was listed on the Plaintiff's Schedule F.
29. The Bankruptcy Noticing Center sends electronic notice to those entities listed on the Plaintiff's bankruptcy petition that have signed up for that service. The Defendant is one such entity.
30. On June 27, 2013, the Bankruptcy Noticing Center sent electronic Notice of Chapter 7 Bankruptcy Case, Meeting of Creditors and Deadlines, to the Defendant. *See Exhibit "2" attached hereto.*
31. The Notice of Bankruptcy sent by the Bankruptcy Noticing Center contains the following: **"...the filing of the bankruptcy case automatically stays certain collection and other actions against the debtor and the debtor's property....If you attempt to collect or take other action in violation of the Bankruptcy Code, you may be penalized."** (emphasis in original) *See Exhibit "2" attached hereto.*
32. The Notice of Bankruptcy also notified the Defendant that the Plaintiff had retained legal representation for his debts, in addition with providing the contact information for said representation. *See Exhibit "2" attached hereto.*
33. Therefore, the Defendant knew that the Plaintiff not only had retained legal counsel for the debt it was attempting to collect, but had said counsel's contact information.
34. The Defendant had previously attempted to collect the alleged debt from the Plaintiff by sending a dunning letter dated June 3, 2013. *See Exhibit "3" attached hereto.*
35. On August 22, 2013, the Defendant sent the Plaintiff another dunning letter directly in an attempt to collect the same debt, despite notice of the automatic stay of the Bankruptcy Court. *See Exhibit "3" attached hereto.*
36. The August 22, 2013, letter contained the following: "[b]e advised that we have referred your name, address, and the amount due....to major national credit reporting bureaus throughout the United States.". *See Exhibit "3" attached hereto.*
37. The reporting of a debt to a credit reporting agency by a debt collector is a communication to which the FDCPA applies. *See Daley vs. A & S Collection Assocs.,*

Inc., 2010 WL 2326256 (D. Oreg. 2010); Akalwadi v. Risk Mgmt Alternatives, Inc., 336 F.Supp.2d 492, 503 (D. Md. 2004).

38. The Defendant, after knowing not only that the Plaintiff had retained legal counsel for this debt, but that she had filed for bankruptcy protection, sent her a letter directly in an attempt to collect a debt, in which it threatened to report this debt to the credit reporting agencies, an act it could not do because of the automatic stay of the Bankruptcy Court.
39. Furthermore, the Defendant engaged in harassing and unconscionable behavior by sending the Plaintiff a dunning letter after receiving notice of the automatic stay. *See Exhibit "3" attached hereto.*
40. The Defendant was attempting to collect a debt it was legally enjoined from collecting.
41. The Defendant does not own the debt it is attempting to collect.
42. The Defendant misrepresented the legal status of the debt to the Plaintiff when it sent a dunning letter in an attempt to collect a debt despite notice of the automatic stay of the Bankruptcy Court.
43. The Defendant's collection communications are to be interpreted under the "unsophisticated consumer" standard. *See Gammon vs. GC Services, Ltd. Partnership*, 27 F.3d 1254, 1257 (7<sup>th</sup> Cir. 1994).

**First Claim for Relief:  
Violation of the FDCPA**

1. The allegations of Paragraphs 1 through 43 of the complaint are realleged and incorporated herewith by references.
2. The Defendant violated the FDCPA pursuant to 15 U.S.C. § 1692c by contacting the Plaintiff directly in an attempt to collect a debt when it had knowledge of legal representation.
3. The Defendant The Defendant violated 15 U.S.C. § 1692e by making a misrepresentation to the Plaintiff in an attempt to collect a debt by misrepresenting the legal status of the debt to the Plaintiff.
4. The Defendant's acts and omissions intended to harass the Plaintiff in violation of the FDCPA pursuant to the preface of 15 U.S.C. § 1692d by misrepresenting the legal status of the debt to the Plaintiff.
5. The Defendant violated the FDCPA pursuant to 15 U.S.C. § 1692e by representing to the Plaintiff that it was able to contact him directly in an attempt to collect a debt despite having knowledge of the Plaintiff's bankruptcy in addition to Plaintiff's legal counsel.

- 6 The Defendant engaged in conduct the natural consequence is to harass or oppress any person which violates the FDCPA pursuant to the preface of 15 U.S.C. § 1692d by contacting the Plaintiff directly when it had knowledge of the automatic stay of the Bankruptcy Court in addition to having knowledge of the Plaintiff's legal representation.
- 7 The Defendant is attempting to collect a debt it does not own which constitutes a violation of 15 U.S.C. § 1692e.
- 8 The Defendant's acts and omissions constitute unfair and unconscionable attempts to collect a debt in violation of the FDCPA pursuant to the preface of 15 U.S.C. § 1692f by attempting to collect a debt it was legally enjoined from collecting.
- 9 The Defendant's acts and omissions intended to harass the Plaintiff in violation of 15 U.S.C. § 1692d, by attempting to collect a debt it was legally enjoined from collecting.
- 10 The Defendant's violated 15 U.S.C. § 1692e by attempting to collect a debt it was legally enjoined from collecting.
- 11 The Defendant's acts and omissions constitute a violation of 15 U.S.C. § 1692e.
- 12 The Defendant's acts and omissions constitute a violation of 15 U.S.C. § 1692f.
- 13** As a result of the above violations of the FDCPA, Defendant is liable to Plaintiff for actual damages, statutory damages of \$1,000 per defendant, attorney fees, and costs.

**Prayer for Relief**

WHEREFORE, the Plaintiff prays that the Court grant the following:

1. A finding that the Defendant violated the FDCPA and/or an admission from the Defendant that it violated the FDCPA.
2. Actual damages under 15 U.S.C. § 1692k(a)(1).
3. Statutory damages under 15 U.S.C. § 1692k(a)(2)(A).
4. Reasonable attorneys' fees and costs pursuant to 15 U.S.C. § 1692k(a)(3).
5. Such other and further relief as the Court deems just and proper.

Respectfully submitted,

/s/ John T. Steinkamp

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